

## **Nortel Networks Retirees' Association**

### **Nortel Bankruptcy Contact Information**

#### **Epiq**

- Tel 646-282-2400
- Nortel Networks Inc Claims Processing Center  
c/o Epiq Bankruptcy Solutions, LLC  
757 Third Ave, 3<sup>rd</sup> Floor  
New York, NY, 10017
- <http://dm.epiq11.com/NNI/Project/>

#### **Ceridian Benefits Continuation Service** (US only)

- Ceridian collects CIGNA premiums via subsidiary Benefits Billing Service.  
3201 34<sup>th</sup> Street South, St Petersburg, FL, 33711-3828
- Make checks payable to Benefits Billing Service.  
P.O. Box 534011, St Petersburg, FL, 33747-4011  
Tel: 800-257-2702

#### **Ernst & Young** (US & Canada)

- [www.ey.com/ca/nortel](http://www.ey.com/ca/nortel)
- Tel: 866-942-7177 (claims process)
- Tel: 877-392-2073 (negotiated plan)
- Tel: 877-392-2074 (management plan)

#### **Koskie & Minsky** (Canada only)

- <http://www.koskieminsky.com/Case-Central/Overview/News-Releases-And-Reports/?rid=107>
- [www.kmlaw.ca](http://www.kmlaw.ca)
- [nortel@kmlaw.ca](mailto:nortel@kmlaw.ca)
- Tel: 416-977-8353
- Tel: 866-777-6344 (hotline for Nortel employees & retirees)
- Fax: 416-977-3316
- Fax: 416-204-2897 (direct fax)
- 20 Queen St West, Suite 900, Box 52, Toronto, ON, M5H 3R3

#### **Mercer Human Resources** (US & Canada)

- Tel: 866-667-8358

#### **Morneau Shepell Ltd Partnership** (Canada only)

- Took over Canadian pensions effective Oct 1, 2010
- [www.morneausobeco.com](http://www.morneausobeco.com)
- [https://www.pensionwindups.morneausobeco.com/private/select\\_plan.asp?DURL=/en/plan\\_info/plan\\_info.asp](https://www.pensionwindups.morneausobeco.com/private/select_plan.asp?DURL=/en/plan_info/plan_info.asp)
- Email: [nortelwindup@morneausobeco.com](mailto:nortelwindup@morneausobeco.com)
- Tel: 1-877-392-2074
- 895 Don Mills Rd, suite 700  
Toronto, ON, Canada, M3C 1W3

### **NN Retirees Benefit Trust**

P.O. Box 292877  
Nashville, TN 37229  
Email: [Patrick.Rykwald@nnrbt.org](mailto:Patrick.Rykwald@nnrbt.org)  
Website: <http://www.nnrbt.org/index.html>

### **Nortel**

- [www.nortel.com/corporate/restructuring.html](http://www.nortel.com/corporate/restructuring.html) (goes to www.nortel.com/)
- Daniel Ray (release forms)  
Nortel  
4401 Glendale Square  
Nashville, TN, 37204
- HR: [www.HRSSA@Nortel.com](mailto:www.HRSSA@Nortel.com); Tel: 800 676-4636 (& 919-905-9351)
- Pensions: [www.nortelpensionadmin@mercer.com](mailto:www.nortelpensionadmin@mercer.com)  
Tel: 866 667-8358
- Raleigh general Tel: 800 466-7835  
NOTE: - US pension: contact PBGC  
Canadian pension: contact Morneau Shepell

### **Nortel Networks Retiree' Association** (US only)

- [www.nnra.org](http://www.nnra.org)

### **North Carolina**

- Unemployment Insurance  
Email: [www.ncesc.com](http://www.ncesc.com)
- Seniors Health Insurance Information Program  
[www.ncshiiip.com](http://www.ncshiiip.com)  
Email: [shiiip@ncdoi.net](mailto:shiiip@ncdoi.net)  
Tel: 800-443-9354 or 919-807-6900

### **NRPC** (Canada only)

- [www.nortelpensioners.ca](http://www.nortelpensioners.ca)
- Email: [nrpc.admin@gmail.com](mailto:nrpc.admin@gmail.com)

### **Ontario**

- <http://www.fSCO.gov.on.ca/EN/PENSIONS/Pbgf/Pages/default.aspx>
- Benefits Guarantee Fund: Use Google
- Ontario Pension Benefits Act: Use Google

### **PBGC** (US only)

- [www.pbgc.gov](http://www.pbgc.gov)
- Tel: 800-400-7242 or 202-326-4000
- Employee Benefits Security Administration:  
[www.askebsa.gov](http://www.askebsa.gov)  
[www.pbgc.gov/about/pensionend.html](http://www.pbgc.gov/about/pensionend.html)  
Tel: 866-444-3272
- Insurance Operations Department  
P.O. Box 151750  
Alexandria, VA, 22315-1750
- PBGC Case Number: 21391900
- Plan Name: Nortel Networks Retirement Income Plan (Nortel ID # 21391900)

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